



**BCEDA**  
BC Economic Development Association



## **#COVID\_19 Bulletin: March 14, 2020**

### **COVID-19 Business Impact Survey**

The BC Chamber of Commerce—in partnership with Small Business BC, Community Futures British Columbia, and British Columbia Economic Development Association - BCEDA—is urgently seeking your input around current and contemplated impacts to businesses due to the #COVID\_19 pandemic.

Your feedback will be sent directly to the provincial and federal governments to inform how they can help businesses mitigate the damage of this global market disruption, and recover.

The survey will take under ~4 minutes to complete (follow the progress bar below). Survey will close Wednesday, March 18th.

Please share this exact link with your business community (note: do not copy and paste from your browser or the link will break)

<https://www.bcmindreader.com/c/r/covid-impact-survey-2020-bceda>

### **Trade Commissioner Service: Resources for Canadian Businesses**

The Government of Canada is committed to providing you with the information and support you need to make informed decisions as your business navigates through these challenges. Resources are offered in four key considerations:

1. Supporting your employees
2. Financial implications and business preparedness
3. Business travel and events
4. Exporting and doing business in international markets

### **Canadian Chamber of Commerce: Pandemic Preparedness Resources for Business**

To help businesses prepare for and manage through a potential COVID-19 escalation in Canada, the Canadian Chamber has developed a brief guide source from a number of best practice documents and designed to assist business planning and continuity efforts. This tool includes links to the some of the most relevant and credible information, best practice tools and resources and can be found here **Pandemic Preparedness Guide**. In addition to

pandemic preparedness tools, we have also created templates for your use: a **Crisis Communications Plan** and a **Business Continuity & Recovery Plan**.

## **[Export Development Canada: What Canadian Exporters Need to Know About COVID-19](#)**

At Export Development Canada, we're here to support our customers through these challenging times. We've increased our internal capabilities to respond to the concerns of Canadian exporters and we're prepared to act swiftly to ensure they have access to credit if needed.

## **[News Release: Canada outlines measures to support the economy and financial sector](#)**

The health and welfare of all Canadians is a priority for the Government of Canada. The Prime Minister, Justin Trudeau, has outlined Canada's whole-of-government response to COVID-19 across the country, including new investments to respond in Canada and around the world.

## **[Public Health Agency of Canada: Community Based Measures to Mitigate Spread of COVID-19](#)**

Community-based measures are actions taken by planners, administrators, and employers to protect groups, employees and the population.

## **[Telus - Helping Our Customers Stay Connected](#)**

**Waiving home Internet overage charges.** While the vast majority of our home Internet customers already have unlimited Internet data, we are waiving all home Internet overages through the end of April for those who are not on unlimited plans and have overage charges

**Waiving all roaming charges** both on **Easy Roam and Pay Per Use** for TELUS Mobility customers that are stuck in areas with Level 3 advisories, such as China and Italy, and are unable to return to Canada through the end of April.

Additionally, we will support our customers facing financial challenges because of COVID-19 by providing them with flexible payment options. We don't want anyone to worry about not being able to pay their bill on time if they have been financially affected by the crisis.

## **[How Shaw Business is Responding to COVID-19](#)**

We know that your business needs are changing rapidly, and you need flexible technology. Our commitment to delivering seamless connectivity solutions remains unchanged and we are here to help ensure your business is equipped with the right information and tools to stay connected. Shaw has initiated a Business Continuity Planning team and an Emergency Operating Committee. These teams are closely monitoring our network and systems to ensure optimal performance and that a robust plan is in place to mitigate

impacts from increased connectivity demands.

### **BDC: Support for Entrepreneurs Impacted by COVID-19**

A well designed plan will help you minimize the risk that an emergency poses to your employees, clients and suppliers, the continuity of your business operations and your bottom line.