

COVID 19 PHASE 2

Date of meeting*

Outreach Specialist*

Contact visited*

Does your company have a Business Continuity Plan?

- Yes, my company activated our existing plan
- No, my company does not have a plan, but we will be creating one
- No, my company does not have a plan and we will not be creating one

Years in Business

- No Response
- Less than 1 year
- 1 -4 years
- 5 – 9 years
- 10 – 19 years
- More than 20 years

Business sector

- Public
- Private
- Non-profit

As of today, is your business still open?

- Yes
- No

What was the total staff before COVID-19?

What is your current staff?

What is your estimated staff after COVID-19?

- Don't know

How has COVID-19 impacted your business (i.e. revenue, supply chain, labour force, hours of operations, etc.)?

- Significant negative impact
- Low negative impact
- None
- Low positive impact
- Significant positive impact
- Don't know

What specific impacts has your business experienced?

- Unable to pay rent/mortgage
- Cash reserves declined/depleted
- Unable to pay suppliers
- Loss of suppliers
- Laid off employees
- Reduced hours of operation
- Decrease for products/services
- Cancellation of events, meetings or gatherings
- Cancellation of staff travel
- Closed business (temporary)
- Closed business (permanently)
- Staff working remotely
- Increased hours of operation
- Increased products/services
- Hired additional employees
- New or adapted products/services (i.e. home delivery)
- Other

If *Other*, please specify

How have your sales/revenues been impacted?

- 0%
- 10%
- 20%
- 30%
- 40%
- 50%
- 70%
- 80%
- 90%
- 100%
- Slight increase (up to 10%)
- Moderate increase (11 – 49%)
- Significant increase (50% or more)
- Don't know

What assistance programs have you used?

Canada Emergency Response Benefit (CERB)

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

Canada Emergency Wage Subsidy (CEWS)

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

Canada Emergency Business Account (CEBA)

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

SME Enterprise Loan and Guarantee Program (through BDC and EDC)

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

Canada Emergency Commercial Rent Assistance

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

National Research Council Innovation Assistance Program

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

Expanded Work Sharing Program

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

National Aboriginal Capital Corporations Association Expanded Funding

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

Emergency Community Support Fund (non-profit and charities)

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

Emergency Support Fund for Cultural, Heritage & Sports Organizations

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

BC Emergency Benefit for Workers

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

WorkSafe BC Payment Changes

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

Utilities Deferral Programs (i.e. BC Hydro, Fortis, Regional/Local)

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

Municipal Property Tax Relief

- Unaware of Program
- Applied and approved
- Applied and waiting to hear
- Applied and did not qualify
- Tried to apply but could not access system
- Did not apply
- Have not applied but planning to
- Program not applicable to my business

Will the 75% wage subsidiary program allow you to hire back staff?

- Yes
- No
- Don't know

If Yes, how many staff will you hire back?

What addition programs or assistance would be of benefit to your business?

Is your business able to offer products or services related to the COVID-19 efforts?

- Disposable N95 masks
- Disposable surgical masks
- Nitrile gloves
- Vinyl gloves
- 3D printed PPE
- Guard/security
- Nursing services
- Food services
- Laundry services
- IT support services
- Accommodations for front line workers
- Other products or services

If *Other*, please specify

What efforts have been made or planned for business recovery once COVID-19 restrictions ease?

- No plans made yet
- Renovations to adhere to future potential social distancing requirements
- Online e-commerce platform
- Incorporate remote working for employees
- Increased or new cleanliness/sanitation guidelines
- Promotion of business (i.e. increased social media presence, reopening event, etc.)
- Other

If *Other*, please specify

What requirements by local, provincial or federal government is needed to assist you in your recovery efforts?

- Changes to local government bylaws
- Capital availability for specific renovations due to COVID-19
- Training for local workforce
- Training for business operations (i.e. e-commerce, marketing, etc.)
- Training to develop a Business Continuity Plan
- Extended timelines to existing programs (both provincial and federal)
- Other

If *Other*, please specify

In your opinion, when will COVID-19 restrictions begin to relax?

- Within the next month One – two months Two – three months Three months or more

Based on when you believe COVID-19 restrictions will begin to relax, is your business able to continue to operate within that time frame?

- Yes No Don't know

Please include any ideas, suggestions or comments you have regarding what is required for your business and its recovery efforts (local, provincial or federal).

Additional notes or comments
